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Your Regional CAME Office Contacts at Transport Canada

We at COPA are aware that many of you are experiencing delays and frustration with the processing of your Aviation Medical Examinations and the reporting of special conditions or medical reports from specialists. To ensure that your files are received at your regional offices expeditiously, we recommend the following:

Ensure that your Civil Aviation Medical Examiner (CAME) doctors use the electronic version of the medical reporting form and **NOT** the paper version that would be mailed into the regional office.

The electronic form is transmitted and received almost instantly, whereas the paper form must run the gauntlet of the Canada Post system and the overwhelmed mailroom at the TC Regional Office.

We have been advised by our contact in TC that their processing of paper copies is backlogged, resulting in significant increases above the pre-COVID Level of Service of 40 Business days (eight weeks). Wait times are currently longer.

Should you or your CAME Doctor need to send special or supplementary data, reports, or other medical information to the Regional CAME, to reduce your wait time, we encourage you to use the following email addresses:

- Access to your Pacific CAME office [here](#).
- Access to your Prairies and Northern CAME office [here](#).
- Access to your Ontario CAME office [here](#).
- Access your Quebec CAME office [here](#).
- Access your Maritimes CAME office [here](#).
- Access your Overseas, Atlantic and Newfoundland and Labrador CAME office [here](#).

We trust that this advice will assist you in improving the services provided by Transport Canada Civil Aviation Medical department.

Effective: November 9, 2020

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